

March 17, 2020

Dear NECC Community,

These uncertain times are challenging for all of us. Here at NECC, we are meeting and planning every day for various scenarios. Each day is bringing new challenges. Everything we are doing is designed to promote the best interests of our students and staff, and we are utilizing the advice of government agencies and public officials.

Our day services programs have been suspended until April 7. We are working hard to make sure parents have some things to do with their children during this time at home. If there are specific things you are hoping for, please reach out to your child's specialist.

With regards to the residential program, we are dedicated to keeping it open as long as possible with the approval of state health officials. We have had many parents reach out and ask what they can do to help.

- EVERYONE is under immense stress, our students and our staff. Be patient. Be kind.
- BRIEFLY tell the teachers how much you appreciate what they are doing for your child – we would love to share your feedback with all of our staff – use our suggestion box, you can do that here.
- Do not visit the program –we know this is difficult for you and your child but we need to stop all visitors for now. No visits to the houses or school. Contact me directly if you have concerns due to this policy.
- If you want your child home, then you are taking them for the duration of the crisis.
- While we encourage parent contact electronically (skype, face time), please understand there are a lot of things going on at the house, it might not be possible. Be patient.
- We will only continue operations if we can safely supervise your child, and that means having enough staff to do so.

We will do our best to keep you all informed. Please help me keep NECC open for as long as we can.

Please do not hesitate to reach out to EnrollmentFamilySupport@necc.org with any questions or concerns.

Sincerely,

Vincent Strully Jr.
Founder and CEO